Case 3:09-cr-00931-SI Document 1 Filed 08/31/09 Page 1 of 8

OA 91 Criminal Complaint

United States District Court

NORTHERN

DISTRICT OF

NOACHERN DISTRICT COURT

LINITED STATES OF AMERICA

V.	Cl	CRIMINAL COMPLAINT			
CECILIA CHAO		Ca	se Number:	3 09	70785
(Name and Address of Defenda	nt)				B
I, the undersigned complainant	being duly sworn sta	te that the following	g is true and	correct to the	best of my
knowledge and belief. On or about Septe		in San Francisco		County,	in
the Northern	(Date) District of California	ornia		defendant	t(s) did,
(Track Statutory Language of Offense)					
knowingly execute, or attempted to execute, a funds, credits, assets, securities, or other proper fraudulent pretenses, representations or promise	erty owned by, or under th				
in violation of Title 18	United States Code, S	ection(s) 1344			
30 years imprisonment, \$1,000,000 fine, 5 yea	rs supervised release, \$1	00 special assessment	i.		
I further state that I am a(n) Special Age	nt, FBI	and th	at this complai	nt is based on	the following facts:
SEE ATTACHED AFFIDAVIT MADE A	PART HEREOF.				
Continued on the attached sheet and n Approved As To Jeffrey Finigan	nade a part hereof:	⊠ Ye	s No	_	
Form: AUSA			gnature of Complai		
Sworn to before me and subscribed in my	presence,				
August / 2009		at San Francis	7	California	
Date			City and St	ate	
	. Magistrate Judge	_ Com	Signatura of I	MMWW 101 Office	~
Name & Title of Judicial Officer			Signature of Judic	iai Officer	

UNITED STATES DISTRICT COURT)	
)	ss. AFFIDAVIT
NORTHERN DISTRICT OF CALIFORNIA)	

AFFIDAVIT IN SUPPORT OF A CRIMINAL COMPLAINT CHARGING CECILIA CHAO WITH BANK FRAUD IN VIOLATION OF 18 U.S.C. § 1344

I, Jason Richards, declare and state as follows:

I. INTRODUCTION

- 1. I am a Special Agent with the Federal Bureau of Investigation ("FBI") in San Francisco, California. I have been a Special Agent with this agency for ten years.
- 2. I submit this affidavit in support of a complaint and application for a summons for CECILIA CHAO ("CHAO") for bank fraud in violation of Title 18, United States Code, Section 1344.
- 3. The facts set forth in this affidavit are based in part on information that I have learned from the following: conversations with other law enforcement agents, including other agents assigned to this investigation; a review of documents including bank records, loan files and title company documents; and information provided by a cooperating individual ("CI") and other individuals involved in the scheme described herein, some of whom have been prosecuted and some of whom have only been interviewed.
- 4. Because the purpose of this affidavit is to set forth only those facts necessary to establish probable cause for the issuance of an arrest warrant for the defendant, I have not described all the relevant facts and circumstances of which I am aware.

II. STATEMENT OF PROBABLE CAUSE -- 18 U.S.C. § 1344

A. Applicable Statutes

- 5. Pursuant to Title 18, United States Code, Section 1344, whoever "knowingly executes, or attempts to execute, a scheme or artifice (1) to defraud a financial institution or (2) to obtain any of the moneys, funds, credits, assets, securities, or other property owned by, or under the custody or control of, a financial institution, by means of false or fraudulent pretenses, representations or promises" is guilty of bank fraud.
- 6. Pursuant to Title 18, United States Code, Section 20, the term "financial institution" as used in Title 18, United States Code, Section 1344, includes FDIC-insured depository institutions such as Wells Fargo Home Mortgage, Inc.

B. Background

- 7. In January 2008, the FBI received information from a Wells Fargo Bank investigator indicating that between December 2006 and August 2007, Wells Fargo Bank funded at least eight mortgage loans for residential property in the Bay Area based on loan applications prepared, verified, and submitted by three individuals employed by a San Francisco-based mortgage origination company known as United Investments Company (hereafter, "United Investments"). After funding these loans, Wells Fargo Bank subsequently determined that all eight loans had been funded based on loan applications containing materially false information that overstated the creditworthiness of the borrower. For example, all eight of the loan applications materially misstated the borrowers' assets. Of the eight loans determined to have funded based on loan applications containing materially false information overstating the creditworthiness of the borrower, five had been submitted to Wells Fargo Bank by an individual who is now cooperating with the government's investigation ("CI").
- 8. As an example, one of the eight loans referenced above and submitted by CI was a refinance loan in the amount of \$544,000 funded by Wells Fargo Bank on or about May 10, 2007, for property in San Francisco. I have reviewed the loan application and accompanying documents, which state among other things that the borrower worked for Apex Technology for three years and earned \$11,578 per month. The loan application also listed an E*TRADE account in borrower's name that purportedly held \$43,091 in assets. The loan application was accompanied by documents purporting to be a W-2 form relating to borrower's employment with Apex

Technology and an E*TRADE account statement in borrower's name with a balance of \$43,091. I interviewed the borrower, and s/he advised me that s/he never worked for Apex Technology and did not have the represented E*TRADE account.

Information Provided By Cooperating Individual ("CI") C.

- 9. On or about April 30, 2009, CI was arrested pursuant to a warrant issued by Magistrate Judge Bernard Zimmerman based on a complaint and affidavit sworn by me on April 28, 2009. After CI was arrested and advised of Miranda rights, s/he agreed to waive his/her rights to a speedy arraignment and to cooperate with the government's investigation. During a meeting held on April 30, 2009, at which CI was represented by counsel, CI voluntarily provided information to agents of the FBI. The information provided by CI has been substantially corroborated by information provided by the borrower who procured the loan through CI as described above in paragraph 8, by consensually-recorded calls between CI and others involved in the scheme described herein, by other individuals who were involved in the scheme described herein (some of whom have been prosecuted and some of whom have only been interviewed), and by loan files and bank records gathered during the course of the investigation
- 10. In sum and substance, and among other things, CI stated that s/he worked for United Investments for approximately ten (10) years as a loan agent. Danny Chou was one of the owners who controlled United Investments while CI worked there. According to CI, the unlawful business practices and fraudulent scheme described above were perpetrated by United Investment employees and owners on a regular basis throughout the ten years that s/he worked for the company. CI stated in sum and substance that s/he and the other individuals working for United Investments were loan agents who helped prospective borrowers obtain mortgage loans to purchase real estate. CI and the other individuals working for United Investments were typically paid fees for the mortgage loans they brokered at the time the loans closed. The fees were split between United Investments (which typically received 10%) and the loan agent (who typically received 90%).
- 11. CI also stated that s/he and the other loan agents of United Investments routinely prepared and transmitted loan applications, and other documentation, to mortgage lenders purporting to accurately represent the personal and financial information of prospective borrowers. However, CI and the other loan agents of United Investments routinely inflated the creditworthiness of the prospective borrowers by falsifying personal and

financial information that was material to the mortgage lenders in making their lending decisions. For example, among other things, CI and the other loan agents at United Investments routinely prepared and transmitted to the mortgage lenders false and misleading information concerning the employment, income and assets of the borrowers.

- 12. In addition, CI stated that s/he and the other loan agents routinely procured false and forged documents such as W-2 forms and pay stubs. CI explained that s/he and other loan agents at United Investments routinely faxed a form request to the person who created the false documents specifying what false documentation they wished to procure. That person would then create the false documents and transmit them back to United Investments. CI and the other loan agents then used these false documents in support of falsified loan applications to mortgage lenders. According to CI, CI and the other loan agents understood that the mortgage lenders would not approve the requested mortgage loans if they provided accurate information relating to the borrowers' income, assets and employment.
- 13. CI reviewed the loan application and supporting documents described above in paragraph 8. CI advised me that the loan application and supporting documents are fraudulent. CI advised me that the borrower named in the application did not work at Apex Technology and did not possess an E*TRADE account as represented in the application and by the supporting documents. CI advised me that s/he obtained the false W-2 form and E*TRADE statement and submitted them with the fraudulent loan application in order to defraud the lender.
- 14. In addition to the false document aspect of the scheme described by CI, CI also stated that s/he and other United Investments employees regularly utilized the services of additional individuals to verify falsified employment documents for United Investment clients. Those individuals are referred to herein as "VOEs." United Investments employees had a list of companies they used when submitting falsified loan applications for clients whose true employment would not qualify for a loan. CI and other United Investment employees needed the VOEs because lenders contacted employers to verify prospective buyers' employment. This part of the scheme was planned to work as follows.
 - a. First, CI would determine that a client's employment was insufficient to qualify for a loan.
 - b. Second, CI would falsify the loan application by stating that the client worked for Apex Technology (or any one of

- approximately another dozen company names used by United Investments employees) and earned a certain monthly income.
- c. Third, CI would notify (typically via facsimile) the VOE for Apex Technology (or whatever other company was used for that particular client) that they would get a call from a certain lender regarding a certain United Investments client and the VOE needed to advise the lender, falsely, that the client worked for Apex Technology.
- d. Fourth, the VOE would receive a call from the lender inquiring whether the United Investments client worked for the stated company and the VOE would tell the lender "yes," knowing that that information was false.
- e. Fifth, CI would send the VOE a payment for this service usually in the range of \$50-200.

D. Cecilia Chao's Actions as a VOE for United Investments

- 15. According to CI, one of the companys utilized by CI and other United Investments employees for purposes of falsifying employment information on loan applications as described above in paragraph 14 was Tenli Consultants. Defendant CHAO owned Tenli Consultants. In addition to CI's statements, I have reviewed loan files that were seized from United Investments on May 1, 2009, pursuant to a search warrant signed Magistrate Judge James Larson.
- 16. For example, I reviewed a loan file for borrower E.L. and the Uniform Residential Loan Application therein. E.L. obtained a mortgage loan from Wells Fargo Home Mortgage, Inc. through United Investments on or about September 9, 2003, by submitting documents to Wells Fargo Home Mortgage, Inc. representing that E.L.'s employer was Tenli Consulting Co., which was located at an address now known to be CHAO's home address. E.L.'s application also represented that E.L. was earning \$6,850 per month, and that E.L. had been employed at Tenli Consulting for 2.5 years.
- 17. On August 10, 2009, as part of the ongoing investigation into United Investments widespread and long running mortgage fraud, I interviewed defendant CHAO. CHAO told me that she met Danny Chou in 2000 when Danny Chou assisted her in refinancing her home. CHAO

became friends with Chou and sometime between 2000 and 2003, Chou asked CHAO to tell banks that some of Chou's clients were employed with CHAO even though they were not because it would help get Chou's clients' loans approved. CHAO agreed to do so. In 2003, CHAO had a company, Tenli Consultants, which was not conducting any business and had no employees. CHAO thereafter received facsimiles from Chou with borrowers' names and identifying information, along with an alleged time period that they had been working for her business and an alleged monthly income. Whenever a bank called CHAO to verify the information on the facsimiles from Chou, CHAO would lie to the bank and represent that Chou's client was employed by her company. CHAO said she received several payments from Chou for performing this VOE service for Chou.

III. CONCLUSION

18. Based on the foregoing information, I believe there is probable cause to believe that CECILIA CHAO knowingly and intentionally executed a scheme and artifice (a) to defraud a financial institution, and (b) to obtain moneys, funds, credits and assets owned and under the custody and control of a financial institution, by means of false or fraudulent pretenses, representations and promises, in violation of Title 18, United States Code, Section 1344.

JASON RICHARDS

Special Agent

Federal Bureau of Investigation

SUBSCRIBED AND SWORN TO BEFORE ME

THIS 3/ DAY OF August, 2009

BERNARD ZIMMERMAN

United States Magistrate Judge

AO 257 (Rev. 6/78)

DEFENDANT INFORMATION RELATIVE TO A CRIMINAL ACTION - IN U.S. DISTRICT COURT					
BY: COMPLAINT INFORMATION INDICTMENT OFFENSE CHARGED SUPERSEDING 18 U.S.C. 1344 bank fraud	Name of District Court, and/or Judge/Magistrate Location NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO DIVISION				
Minor Misdemeand Misdemeand Felony PENALTY: 30 years imprisonment; \$1,000,000 fine; 5 years supervised release \$100 special assessment; criminal forfeiture	DISTRICT COURT NUMBER				
PROCEEDING	IS NOT IN CUSTODY				
Name of Complaintant Agency, or Person (& Title, if any) Federal Bureau of Investigation person is awaiting trial in another Federal or State Court,	Has not been arrested, pending outcome this proceeding. 1) X If not detained give date any prior summons was served on above charges				
give name of court this person/proceeding is transferred from another district	2) S a Fugitive 3) Is on Bail or Release from (show District)				
this is a reprosecution of charges previously dismissed which were dismissed on motion of: U.S. ATTORNEY DEFENSE	IS IN CUSTODY 4) On this charge 5) On another conviction Federal State 6) Awaiting trial on other charges If answer to (6) is "Yes", show name of institution				
this prosecution relates to a pending case involving this same defendant MAGISTRATE CASE NO. prior proceedings or appearance(s) before U.S. Magistrate regarding this defendant were recorded under	Has detainer Yes If "Yes" give date filed DATE OF Month/Day/Year ARREST Or if Arresting Agency & Warrant were not				
Name and Office of Person Furnishing Information on this formJOSEPH P. RUSSONIELLO X U.S. Attorney Other U.S. Agency	DATE TRANSFERRED Month/Day/Year TO U.S. CUSTODY				
Name of Assistant U.S. Attorney (if assigned) Jeffrey Finigan ADDITIONAL INFO	This report amends AO 257 previously submitted				
PROCESS: X SUMMONS NO PROCESS* WARRANT If Summons, complete following: X Arraignment Initial Appearance Defendant Address:	Bail Amount: * Where defendant previously apprehended on complaint, no new summons or warrant needed, since Magistrate has scheduled arraignment				
28 Mariners Circle, San Rafael, CA, 94903 Comments:	Date/Time: September 11, 2009 Before Judge: Bernard Zimmerman				